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# Crystal Care Technical Support

## How do I control the number of records visible when browsing a field?

### The information in the article refers to:

Seagate Info 7

### Applies to:

- All versions
- Info Report Designer
- Database Connections/Operations
- Browse Data

### Synopsis

When browsing a field in the Info Report Designer, I see only a sample of the data instead of all of the records in the table. How do I control the number of records visible when browsing a field?

### Solution

The number of records visible when browsing a field in the Info Report Designer is controlled by the following value entries in the Microsoft Windows Registry on the client computer:

- BrowseTimeout - This entry controls how long, in seconds, the Info Report Designer will browse for records.
- MaxNBrowseValues - This entry controls how many unique records the Info Report Designer will browse before stopping and displaying the records found.

These value entries are located in the registry subkey:

HKEY\_CURRENT\_USER\Software\Seagate Software\Crystal Reports\DatabaseServer

To edit the value in these entries in the Windows Registry Editor:

1. Close the Info Report Designer and click Start > Run.

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2. Type "Regedit" and click 'OK'. The Registry Editor will open.

3. Expand the registry subkey:

HKEY\_CURRENT\_USER\Software\Seagate Software\Crystal Reports\DatabaseServer

4. To change the 'BrowseTimeout' locate the entry in the right pane and double-click it. The 'Edit DWORD Value' dialog box will open.

5. In the 'Base' section, select 'Decimal'. In the 'Value data' field type the maximum number of seconds you want the Info Report Designer to spend reading your database before stopping and displaying the values. Entering zero (0) will disable this timeout. Click 'OK' to save the change.

6. To change the 'MaxNBrowseValues', locate the entry in the right pane and double-click it. The 'Edit DWORD Value' dialog box will open.

7. In the 'Base' section, select 'Decimal'. In the 'Value data' field type the maximum number of unique records you want the Info Report Designer to read before stopping and displaying the unique values. Entering zero (0) will disable this value. Click 'OK' to save the change.

8. Close the registry editor. When the Info Report Designer is next opened the changes will be in effect.

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WARNING: Using the Registry Editor can cause serious problems that may require reinstalling the operating system. Crystal Decisions is not responsible for any problems resulting from using the Windows Registry Editor. Use the Registry Editor at your own risk. It is recommended that you back up the registry before you edit it.  
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NOTE:

· To change the browse values for the Info Analyzer, edit 'BrowseTimeout' and 'MaxNBrowseValues' in the registry subkey:

HKEY\_CURRENT\_USER\Software\Seagate Software\Crystal Analyzer\DatabaseServer

· To change the browse values for the Info View Designer, open %systemroot%\Ciview.ini in a text editor and add the following lines to the file and save it. Enter the desired value in the place of "x".

MaxNBrowseValues=x  
BrowseTimeout=x

· To change the browse values for the Info SQL Designer, open %systemroot%\Cqw.ini in a text editor and edit the value in the following entries.

MaxNBrowseValues=x  
BrowseTimeout=x  
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**Category:** Designers  
**Subject:** Info Report Designer  
**Topic:** Database  
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**Keywords:** SI BROWSE DATA SELECT  
EXPERT BROWSETIMEOUT  
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REGISTRY

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Status: Verified  
Product: Seagate Info  
Reported Version: 7.0.2.0 Seagate Info  
Applies to: All versions  
Bit Version: 32 Bit  
Reported Database: All  
Applies To (Database): All  
Reported OS and Version: All 32bit  
Applies To (OS Versions): All 32bit Windows platforms

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