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Subject: MicroNet  
Product: Micronet Touchscreen Firmware Version MNTS0H  
Originator: Product Support Services - London TPA-LOND-09-0029.00  
*Confidential Information for TAC Employees and Affiliates* 24th March 2009

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TAC Product Support is pleased to announce that a new firmware version MNTS0H has been released for the MicroNet NCP/ARCnet range of Touchscreens. Additional enhancements have been carried out to improve the general communication performance through the Touchscreen. This gives a noticeable increase in the speed of value updates as well as fixing the issue below.

### **Specification Numbers Affected: -**

MN50-TS-NCP  
MN50-TS-ARC  
MN50-TSP-NCP  
MN50-TSP-ARC  
(The LON variant remains unchanged)

### **Description**

The communication issue, when two or more Touchscreens are passing shared data to the controllers on their sub-LANs via the TAC Xenta 555/731 hardware or MicroNet View software has been fixed. This problem generally occurs when there is a heavy communication traffic loading through the Touchscreens.

The new Touchscreen firmware version MNTS0H has been tested with VisiSat 2.1 Build 148 Service pack 1, MN50 series controllers, TAC Xenta 555/731 hardware. Site trial proved the corrections carried out, and also noticeably showed the improvements with the performance of the communications.

The new TS0H firmware is available from Product Support London, and can be sent out as a free of charge upgrade.

Please contact us at PSS London telephone + 44 (0) 1628 741147 or [product.support@tac.com](mailto:product.support@tac.com) for further assistance or with questions regarding this publication. Also visit "**Lessons Learned**" located on Exchange Online – a self-service web portal that provides access "24/7" to the most frequently asked questions and solutions.