Generating a License Request with the RoamIO$_2$ Connected

With the RoamIO$_2$ hardware adapter connected to your PC, you can perform the following steps to make a license request for an Ethernet connection.

Step 1: From the **Tools** menu, select **Generate License Request**.

If the RoamIO$_2$ hardware adapter is connected, the BACnet Service Tool will validate the serial number on the attached RoamIO$_2$ hardware adapter and display the following dialog with the serial number displayed in a read-only field.

Step 2: Select the **Generate** button to create a License Request Cookie file. The file location and name will be displayed in the dialog as follows:

The file pathname is listed as follows:
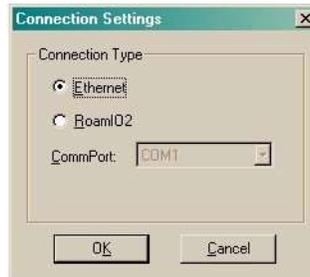*<path>\ROAMIO\<serial number>.req*

Step 3: To receive a valid license, attach this file to an email and send it to Upgrades.Continuum@schneider-electric.com.
Include the following information:
- Your contact information
- Your original PO (purchase order) and original sales order number for this product.

Step 4: Schneider Electric will respond with a valid license file that must be placed in the same directory as the BACnet Service Tool executable is installed.

Step 5: Once the license file is placed in the directory, select **Communication Settings** from the **Tools** drop-down menu to display the following dialog:

Step 6: Select Ethernet and click **OK**. The BACnet Service Tool responds with the following message:

Once the Ethernet mode is enabled, you can make an Ethernet connection. Refer to the section in this chapter, Making an Ethernet Connection.

Note: To transfer a License to a different PC (desktop, laptop, or Pocket), the BACnet Service Tool software must be installed and a valid License Request Cookie must be generated for the new PC. Refer to the procedure described above.

Generating a License Request without the RoamIO$_2$ Connected

If a RoamIO$_2$ hardware adapter is not connected to your PC, you can perform the following steps to make a license request for an Ethernet connection.

Step 1: From the **Tools** menu, select **Generate License Request**.

If the RoamIO$_2$ hardware adapter is not connected, the BACnet Service Tool will display the following message.

Step 2: Select the **OK** button to display the following dialog.

Note: To obtain the RoamIO$_2$ hardware adapter serial number, remove the battery cover. The serial number is the second group of numbers (to the right) as shown in the illustration below:

Serial number is the second
group of numbers

Step 3: Enter the serial number and select the **Generate** button to create a License Request Cookie file.

The file location and name will be displayed in the dialog. The file pathname is listed as follows:
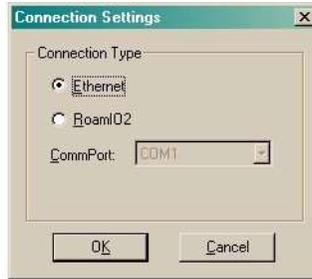*<path>\ROAMIO\<serial number>.req*

Step 4: To receive a valid license, attach this file to an email and send it to Upgrades.Continuum@schneider-electric.com
Include the following information:

- Your contact information
- Your original PO (purchase order) and original sales order number for this product.

Step 5: Schneider Electric will respond with a valid license file that must be placed in the same directory as the BACnet Service Tool executable is installed.

Step 6: Once the license file is placed in the directory, select **Communication Settings** from the **Tool** drop-down menu to display the following dialog:

Step 7: Select Ethernet and click **OK**. The BACnet Service Tool responds with the following message:

Once the Ethernet mode is enabled, you can make an Ethernet connection. Refer to the following section in this chapter, Making an Ethernet Connection.

Note: To transfer a License to a different PC (desktop, laptop, or Pocket), the BACnet Service Tool software must be installed and a valid License Request Cookie must be generated for the new PC. Refer to the procedure described above.