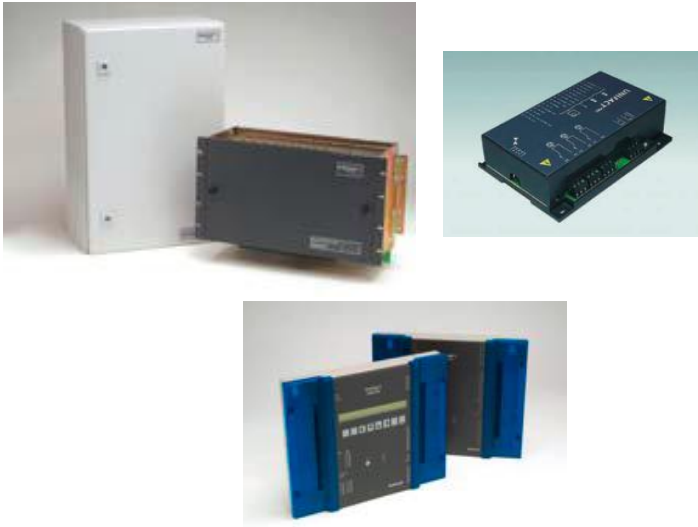


Satchwell Sigma

Notice of Withdrawal



PRODUCT AT A GLANCE

Product Announcement Number
PA-00495

Withdrawal of the Satchwell Sigma family of products, including all controllers and software, effective December 29, 2017.

All Satchwell Sigma transition to SmartStruxure solution materials can be found on [The Exchange](#). Use search keyword: **transitionsigma**

Over 15 years ago, Satchwell Sigma building management system was launched, and it became one of the most successful BMS products in our industry. As the market grew and changed, many enhancements were made to maintain its technological edge and functionality. However, with declining sales and ongoing manufacturability issues we must begin planning the withdrawal of Satchwell Sigma. Products will continue to be available for purchase until December 29, 2017. At that date, the Satchwell Sigma BMS products will reach their End of Commercialization and enter the Service Period.

Satchwell Sigma products to be withdrawn include:

- Sigma Server software and options (*see note below)
- Sigma UNC controllers, plug-in boards and accessories
- Sigma DNN routers and S-ICxx integration controllers
- IAC family of controllers
- UniFACT family of controllers

***NOTE:** While the Sigma Server will be withdrawn from new sales and installations, the Sigma Client/Server will remain available in order to transfer information to StruxureWare™ Building Operation Enterprise Server to support transitions to SmartStruxure™ solution.

Maintaining customers for life is a Schneider Electric core value: we are focused on supporting customers throughout the product life cycle and the life cycle of their facilities. During the time before the End of Commercialization we will strive to continue to offer the product line in its entirety where possible. As a result of a number of last-time buy issues with the components used to manufacture the products, we cannot guarantee availability of all parts through December 29, 2017. Alerts will be made as soon as possible of any impending issues of this nature.

Based on feedback from the Satchwell sales channel, we have defined a minimum three-year Service Period when replacement products will be available. Product Support Services will also continue to be available during this time.

Additional updates will be provided as we progress to the End of Commercialization and through the Service Period.

Transition to SmartStruxure™ solution

If you have not already begun the transition process with your Satchwell Sigma customers, now is time to work with them to transition to SmartStruxure solution. Satchwell Sigma customer sites have a path forward to SmartStruxure solution using StruxureWare™ Building Operation software. Transitioning to a SmartStruxure solution will allow customers to begin leveraging the benefits of a new system (e.g. new user experience, technologies, and features) today. Transition to SmartStruxure solution materials can be found on [The Exchange](#) (use search keyword: **transitionsigma**).

Regional contacts

For more information (e.g. sales support, certification information), please contact your corresponding regional SmartStruxure solution category manager:

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